## **VIRGINIA:**

# IN THE CIRCUIT COURT FOR THE COUNTY OF LOUDOUN

COMMONWEALTH OF VIRGINIA,	) )
EX REL. MARK R. HERRING,	)
ATTORNEY GENERAL,	
Plaintiff,	)
V.	
UNIQUE JEWELRY AND LOAN, INC. d/b/a Unique Pawn,	) CIVIL ACTION NO )
a Virginia corporation,	)
SERVE: Ron Messer, Registered Agent	
46950 Community Plaza, Unit 103	
Sterling, Virginia 20164	)
(County of Loudoun)	
Defendant.	

## COMPLAINT

The Plaintiff, Commonwealth of Virginia, by, through, and at the relation of the Attorney General of Virginia, Mark R. Herring (the "Plaintiff" or the "Commonwealth"), petitions this Court to declare that the activities in which the Defendant, Unique Jewelry and Loan, Inc. d/b/a Unique Pawn ("Unique Pawn" or the "Defendant"), has engaged constitute violations of § 54.1-4008(A) and 54.1-4014(B) of the Virginia pawnbroker statutes, as well as § 59.1-200(A)(33) of the Virginia Consumer Protection Act ("VCPA"). The Plaintiff prays that this Court grant the relief requested in this Complaint and states the following in support thereof:

### JURISDICTION AND VENUE

1. The Commonwealth brings this action pursuant to its authority in Virginia Code § 59.1-203, which provides, *inter alia*, that the Attorney General may bring an action to enjoin any

violation of the VCPA, which includes, among others, any violation of the statutes applicable to pawnbrokers, in accordance with §§ 54.1-4014(B) and 59.1-200(A)(33).

2. The Circuit Court for the County of Loudoun has authority to entertain this action and to grant the relief requested pursuant to Virginia Code §§ 8.01-620, 17.1-513 and 59.1-203.

3. Venue in this Court is preferred, pursuant to Virginia Code § 8.01-261(15)(c), because some or all of the acts to be enjoined are, or were, being done in the County of Loudoun. Furthermore, venue is permissible in this Court pursuant to Virginia Code §§ 8.01-262(3) and (4) because the Defendant regularly conducts substantial business activity in the County of Loudoun, and portions of the cause of action arose in the County of Loudoun.

4. Prior to the commencement of this action, the Plaintiff gave the Defendant written notice that this cause of action was contemplated. In that written notice, the Defendant was afforded a reasonable opportunity to either appear before the Office of the Attorney General to demonstrate that it had not violated the VCPA or the pawnbroker statutes, or, to execute an Assurance of Voluntary Compliance ("Assurance"), pursuant to Virginia Code § 59.1-203(B). The Defendant failed to demonstrate that no violations occurred, and failed to enter into an Assurance that was acceptable to the Commonwealth.

### PARTIES

5. The Plaintiff is the Commonwealth of Virginia, by, through, and at the relation of Mark R. Herring, Attorney General of Virginia.

6. The Defendant, Unique Pawn, is a Virginia corporation with its principal place of business in Sterling, Virginia (Loudoun County). Its Articles of Incorporation were issued by the State Corporation Commission ("SCC") on May 3, 2012, and its corporate status was automatically terminated by the SCC on September 30, 2017.

# FACTS

7. During the period from at least May 3, 2012 through the present, the Defendant has operated as a pawnbroker to consumer borrowers out of its store located at 46950 Community Plaza, Unit 103, Sterling, Virginia 20164 (Loudoun County). In this connection, the Defendant makes and has made closed-end pawn loans to individual consumers for personal, family, household or other non-business purposes, which loans are secured by the consumers' personal property (the "pawn loans").

8. On a pawn loan it made on April 22, 2015, the Defendant imposed a monthly finance charge of \$15.00 on a loan of \$100.00. A copy of the pawn ticket the Defendant issued on this loan is attached as Exhibit A.

9. The finance charges of \$15.00 that the Defendant imposed on the loan described in paragraph 8 above included: monthly interest at the rate of seven percent (7%) totaling \$7.00, a monthly storage fee at the rate of five percent (5%) totaling \$5.00, and a fee labeled "Misc" at the rate of three percent (3%) totaling \$3.00.

### **CAUSES OF ACTION**

## COUNT I - Virginia Code §§ 54.1-4008(A) and 54.1-4014(B)

10. The Commonwealth re-alleges and incorporates by reference the allegations of Paragraphs 1-9.

11. Virginia Code § 54.1-4000 defines "pawnbroker" as:

"Pawnbroker" means any person who lends or advances money or other things for profit on the pledge and possession of tangible personal property, or other valuable things, other than securities or written or printed evidences of indebtedness or title, or who deals in the purchasing of personal property or other valuable things on condition of selling the same back to the seller at a stipulated price.

12. Section 54.1-4008(A) of the Virginia pawnbroker statutes provides that pawnbrokers may not demand interest greater than ten-percent (10%) per month on a loan of \$25 or less, seven-

percent (7%) per month on a loan of more than \$25 and less than \$100, or five-percent (5%) per month on a loan of \$100 or more.

13. Section 54.1-4009(C) of the Virginia pawnbroker statutes provides that pawnbrokers may charge service fees that "shall not exceed five-percent [5%] of the amount loaned on such item or paid by the pawnbroker for such item or \$3, whichever is less" for each loan or transaction for making daily electronic reports to the appropriate law-enforcement officers in compliance with § 54.1-4010, for creating and maintaining the required electronic records, and for investigating legal title to property being pawned, pledged, or purchased.

14. Section 54.1-4013(B) of the Virginia pawnbroker statutes provides that pawnbrokers may charge a monthly storage fee for any items requiring storage, which fee shall not exceed five percent (5%) of the amount loaned on such item.

15. Virginia law does not authorize the imposition of any other fees by a pawnbroker.

16. On a one-month pawn loan of \$100.00, the following interest and fees are permitted: (a) interest in the amount of \$5.00; (b) a storage fee in the amount of \$5.00; and (c) a service fee in the amount of \$3.00; the total allowable fee, accordingly, is \$13.00.

17. The five percent (5%) monthly storage fee in the amount of \$5.00 and the \$3.00 "misc charge" (the latter presumably a § 54.1-4009(C) service charge) are consistent with the fees permitted by §§ 54.1-4013(B) and 54.1-4009(C) of the pawnbroker statutes.

18. The \$7.00 interest fee the Defendant imposed on the \$100.00 loan described in Paragraph 8 and evidenced in Exhibit A is an excessive fee not specifically authorized by §§ 54.1-4008(A), 54.1-4009(C), 54.1-4013(B), or any other pawnbroker statute. Accordingly, this charge constitutes disguised interest in violation of §§ 54.1-4008(A) and 54.1-4014(B).

19. On information and belief, the Defendant violated § 54.1-4008(A) on all or many of its loans during the period from at least May 3, 2012 because it charged excessive interest rates and illegal fees on all or many of its loans.

## Count II - Virginia Consumer Protection Act

20. The Commonwealth re-alleges and incorporates by reference the allegations of Paragraphs 1-19.

21. The Defendant is now, and was at all relevant times, a "supplier" of "goods" or "services," and engaged in "consumer transactions," as those terms are defined in § 59.1-198 of the VCPA, by advertising, offering, and providing pawn loans to consumers.

22. Pursuant to § 59.1-200(A)(33), each of the Defendant's previously described violations of § 54.1-4008(A) and 54.1-4014(B) of the pawnbroker statutes also constitutes a violation of the VCPA.

23. The Defendant willfully committed the violations of §§ 54.1-4008(A), 54.1-4014(B), and 59.1-200(A)(33) because, on information and belief, it knew of its obligations and limitations under the aforementioned pawnbroker statutes yet chose to impose illegal fees.

24. Individual consumers have suffered monetary damages as a result of the aforesaid violations by the Defendant.

25. The VCPA authorizes the Attorney General to seek, among other relief, restitution (§ 59.1-205) for any amounts that might have been acquired from persons by means of a violation of § 59.1-200, civil penalties of not more than \$2,500 per willful violation (§ 59.1-206), investigative costs and reasonable expenses not to exceed \$1,000 per violation, and attorneys' fees (§ 59.1-206).

#### PRAYER FOR RELIEF

WHEREFORE, the Plaintiff, Commonwealth of Virginia, prays that this Court:

A. Preliminarily and permanently enjoin the Defendant and its officers, directors, managers, employees, agents, successors, and assigns from violating §§ 54.1-4008(A), 54.1-4014(B), and 59.1-200(A)(33) of the Code of Virginia;

B. Grant judgment against the Defendant, and award to the Commonwealth, as trustee, for the use and benefit of all aggrieved borrowers, all sums necessary to restore to any consumers the money or property acquired from them by the Defendant in connection with its violations of §§ 54.1-4008(A), 54.1-4014(B), and 59.1-200(A)(33) of the Code of Virginia, pursuant to Virginia Code § 59.1-205;

C. Grant judgment against the Defendant and award to the Commonwealth civil penalties of up to 2,500 per willful violation of § 59.1-200(A)(33), pursuant to Virginia Code § 59.1-206(A), with the exact number of violations to be proven at trial;

D. Grant judgment against the Defendant and award to the Commonwealth its costs, reasonable expenses incurred in investigating and preparing the case up to \$1,000.00 per violation of § 59.1-200(A)(33) of the VCPA, and its attorneys' fees, pursuant to Virginia Code § 59.1-206(C); and

E. Order such other and further relief as may be deemed proper and just.

COMMONWEALTH OF VIRGINIA, *EX. REL.* MARK R. HERRING, ATTORNEY GENERAL

By:

Mark S. Kubial

Mark R. Herring Attorney General

Cynthia E. Hudson Chief Deputy Attorney General

Samuel T. Towell Deputy Attorney General Civil Litigation Division

Richard S. Schweiker, Jr. Chief and Senior Assistant Attorney General

David B. Irvin (VSB No. 23927) Senior Assistant Attorney General Mark S. Kubiak (VSB No. 73119) Assistant Attorney General

Consumer Protection Section 202 North Ninth Street Richmond, Virginia 23219 Phone: (804) 786-7364 Fax: (804) 786-0122

		EXHIBIT		
n ak a s	Pawn	A		
Unique	Pawn		30 Day Pawn Ticket No.	09152
	C C		Description of all items pawned	
46060 0	Direction (00)	1/. 1 - Misc Jewelry I	4k yellow gold scrpap polished nugget . 8.	8 dwt.
46950 Community Sterling V (571)313	A 20164			
Date Made: 04/22/2015				
Time Made: 2:07 PM				
Previous No. None				
Original No. 9152				1
Pledgor:				
ID: Address:				
			giving us a security interest in the above-describ	
TRUTH IN L			DITIONS. Your signature below cons the amount identified as the Amount linanced, Pleo	stitutes acceptance.
	00/22/2010	issuer of this pawn licket the Plei	dged items, described on the reverse hereof. The pla horances against it, and the pledgor has the right to	dgor of this item attests that it is
AMOUNT FINANC The amount of credit provided to	ED \$100.00	also attests that the pledged item type. Any personal property pled	(s) are not rented or leased and that Pledgor is not ged to a pawnbroker within this state is subject to sa	in voluntary bankruptcy of any ale or disposal when there has
FINANCE CHAR	GE \$15.00	been no payment made on the ad transaction, renewal, or extension	count for a period of not less than 45 days past the or no further notice is necessary. There is no obligation of the second	date of the pawn on for the pledgor to redeem
The dollar amount the credit will cost TOTAL OF PAYMEN	TS \$115.00	of the principal Amount advanced	ay contract for and receive a pawnshop charge not t (AmountFinanced) plus all fees shall be deemed e	arned, due, and owing as of the
Amount to redeem pawn on maturity	date	succeeding month. This item is re	a like sum shall be deemed earned, due, and ownin deemable only by the pledgor to whom the receipt	was issued or any person
ANNUAL PERCENTAGE RA The cost of your credit as a yearly	rate 100.00 /0 i	n writing by the pledgor at the tin	authorization to redeem the property identified in the ne of the initial transaction and signed by the pledge	v. Written authorization for
- PAYMENT SCHEDULE: 1	@ \$115.00	ecord. If this pawn lickel is lost,d	her than the orginal pledgor must be maintained alo estroyed or stolen, you should immediately so advis unique pawn a precious metal item that turned to be	e the issuing pawnbroker in
If you pay off your loan early you will not be entitled to	F F		tomer for the full amount plus all court costs. All pre	
	tement and an and a set of the	NO PERSONAL CHECKS ACCE		
No the lender respect your priva nformation you share with us se		NO GOODS SENT C.O.D." NO GOODS SHOWN FOR RED	EMPTION UNLESS PAID IN ADVANCE*	
lisclose any non-public persona he customer, to any third party,				
aw.		DATE PAYMENT MA	TURITY INTL.	
Amount given to you directly	Amount refinanced			
\$100.00	\$0.00			
Breakdown/Explanation of	of Finance Charges			
Setup Interest Service	Misc Finance			
7.00 5.00	3.00 \$15.00			
Amount needed to redeel				5 - A
Jp to & Including 5/22/2015				
n/a n/a	n/a n/a			
i/a	n/a			
n/a	n/a			
/a	n/a		ар С	
l, the Pledger also, autho	Drize	to redee	m or extend this loan contract.	ana sila
agree to all the terms and cond			on redemption of above items	
			<ul> <li>A second sec second second sec</li></ul>	
				×
		Pawnbroke		
X	4/22/2015	(RM/RM) .		
	Sell - Pawn - Trade iday: 10.00am-6.00pm		Annuari Annuar	

Saturday: 10.00am-5.00pm (Sun.Closed)

